Hive Secure Alerts for Partners & MSPs

Proactive Security & Compliance for Every Client Workspace

Product Overview

Secure Alerts is a modern automated monitoring and alerting engine built for partners and MSPs managing sensitive documents in client workspaces.

Designed for ease, flexibility, and security, **Secure Alerts** enables proactive protection and compliance—no scripts, no workarounds, and no manual oversight required.
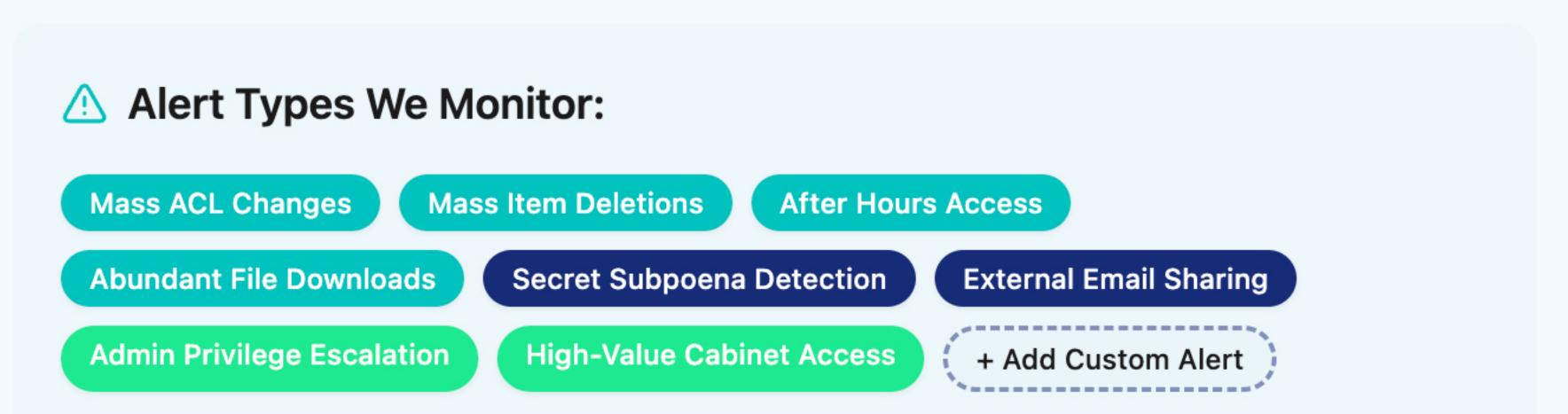
⚡ Transform Your MSP Practice

Deliver enterprise-grade security monitoring with continuous protection, rapid incident response, and regulatory compliance for every client workspace you manage.

Why Choose Secure Alerts?

- Accelerate security excellence—whether for a single client or your entire partner portfolio.
- Simplify complex security monitoring and compliance reporting.
- Empower your team with modern tools designed for MSP business realities.
- Build recurring revenue streams with premium security services.
- Position your firm as a proactive security guardian, not just another IT vendor.

⚠ Alert Types We Monitor:

`Mass ACL Changes` `Mass Item Deletions` `After Hours Access`
`Abundant File Downloads` `Secret Subpoena Detection` `External Email Sharing`
`Admin Privilege Escalation` `High-Value Cabinet Access` `+ Add Custom Alert`

Key Features

✓ **Multi-Tenant Dashboard:**
Oversee all client environments from one portal with streamlined management interface.

✓ **Advanced Trigger Library:**
30+ event types available to monitor file access, permission changes, and suspicious behavior.

✓ **Customizable Alert Routing:**
Direct alerts to the right team via email, SMS, Slack, Teams with escalation workflows.

✓ **Real-Time Protection:**
Immediate alerts on risky activity with comprehensive monitoring capabilities.

✓ **Role-Based Access:**
Granular permission controls to ensure only authorized staff access sensitive data.

✓ **Automated Compliance Reporting:**
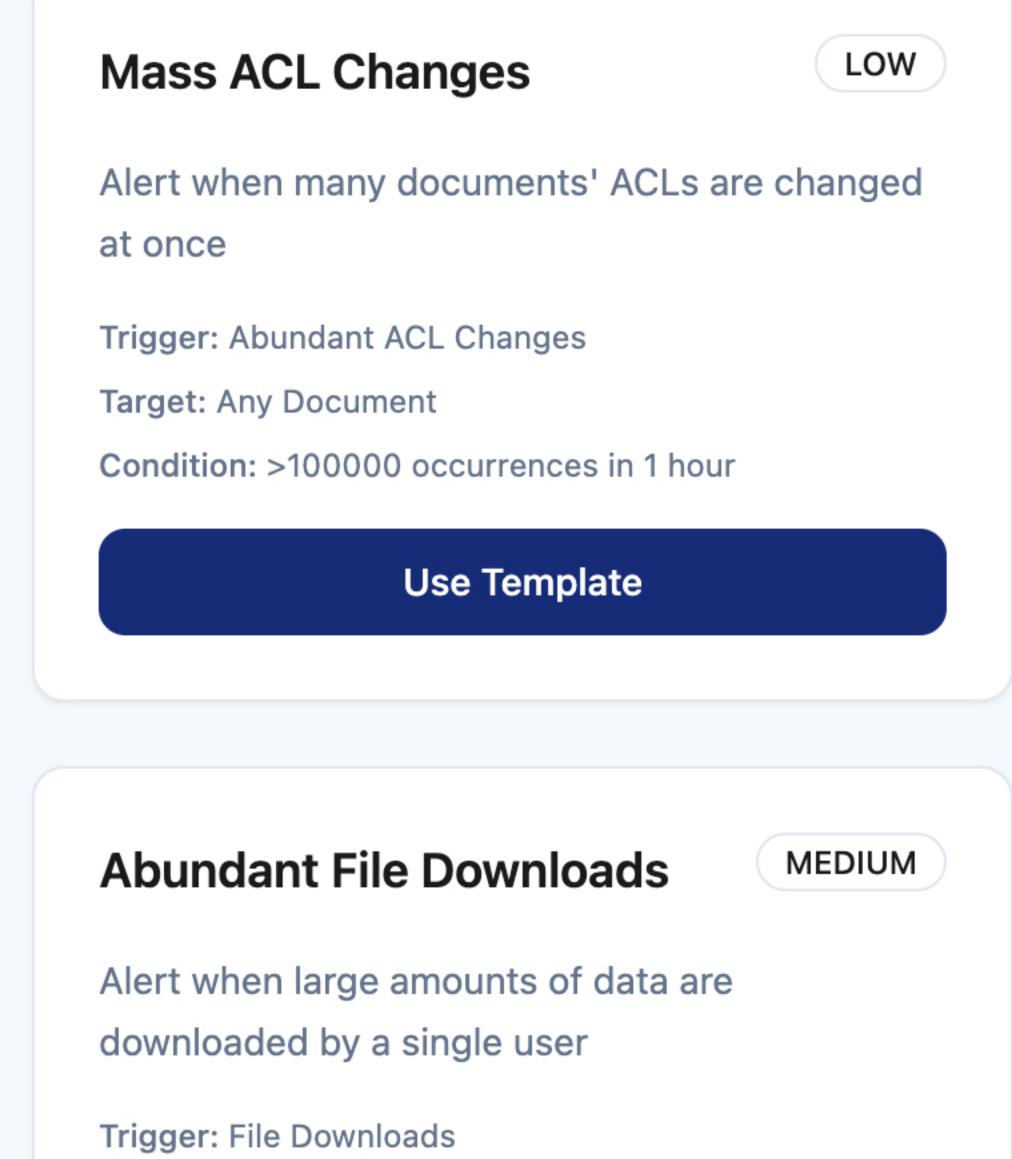Generate audit-ready reports and simplify regulatory compliance processes.
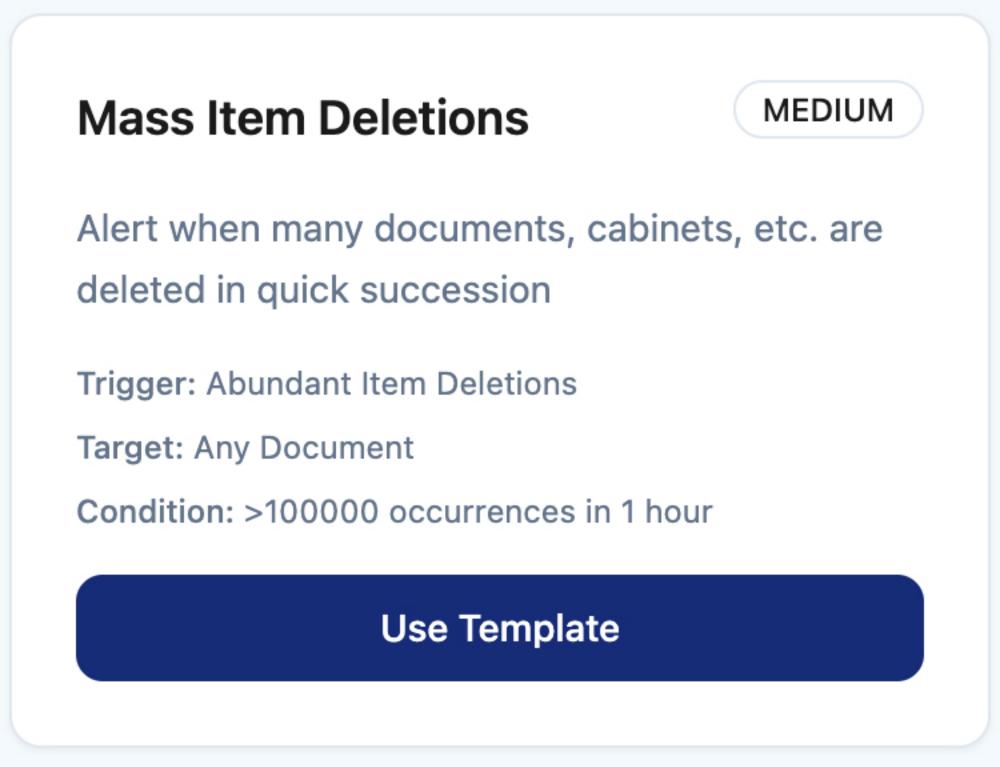
✓ **Enterprise Integrations:**
Connect with SIEM systems, ticketing platforms, and incident response systems.
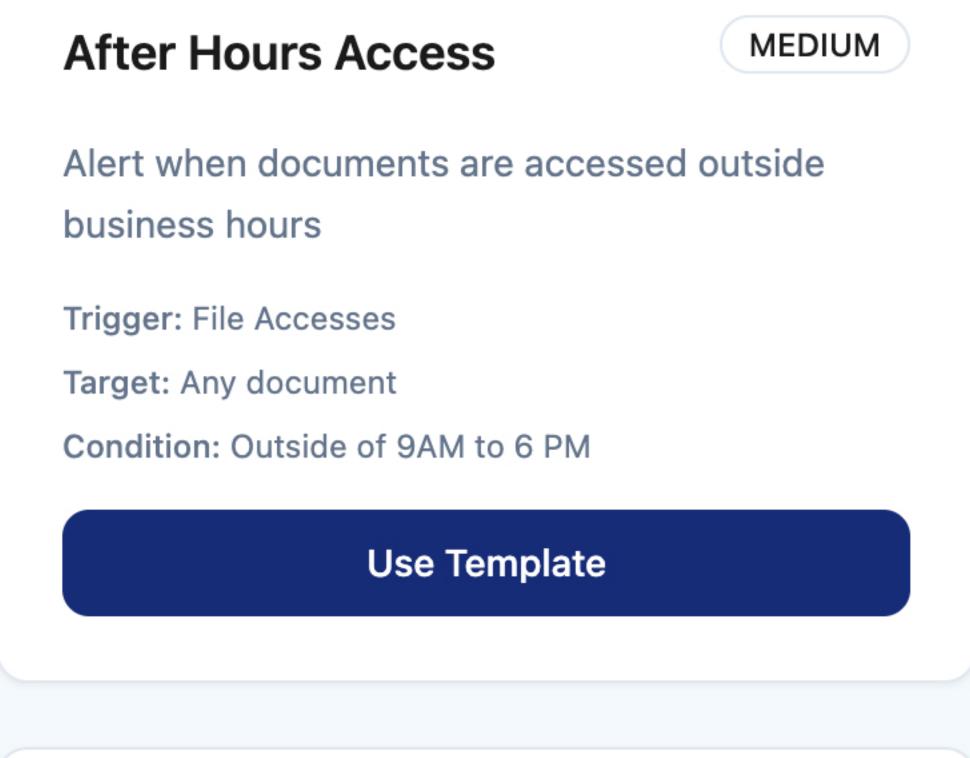
✓ **For MSPs & Partners:**
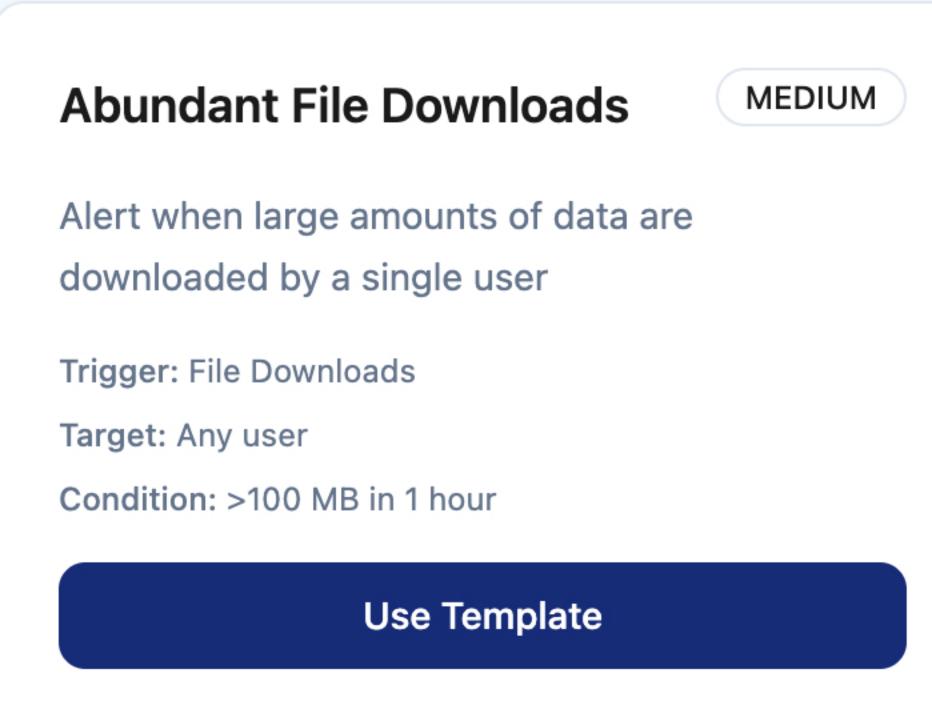Built to support client onboarding, ongoing monitoring, and premium service delivery.
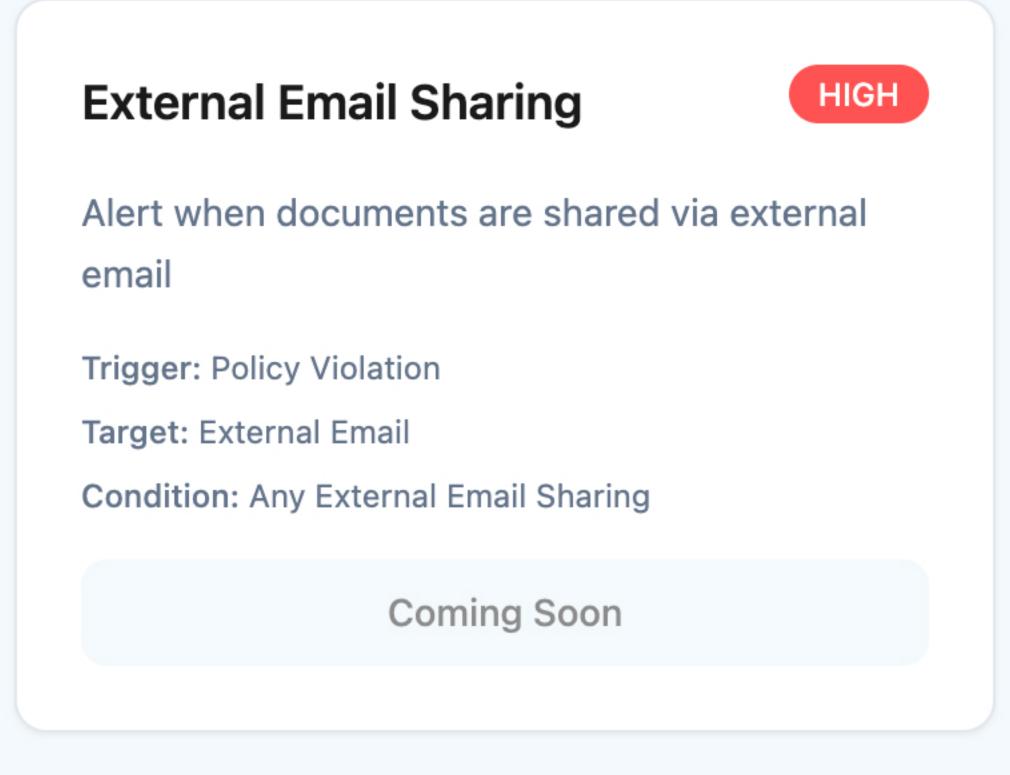
Alert Templates

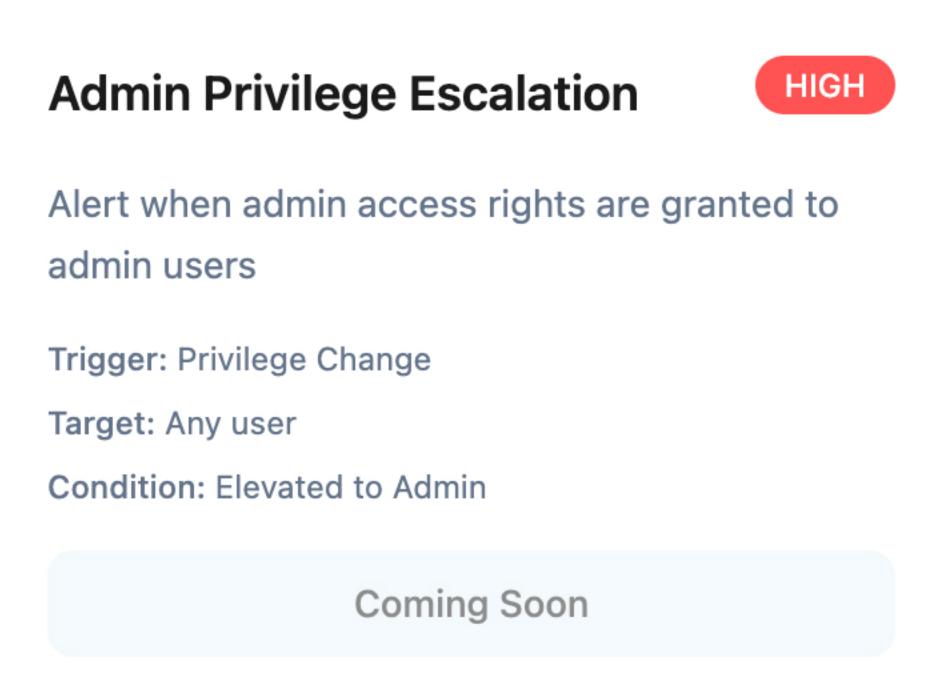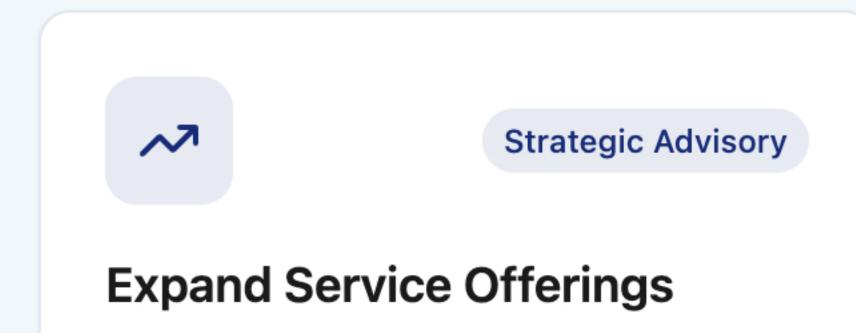**Ready-to-use alert templates for comprehensive security monitoring**

Mass ACL Changes — LOW

Alert when many documents' ACLs are changed at once

Trigger: Abundant ACL Changes
Target: Any Document
Condition: >100000 occurrences in 1 hour

Use Template

Mass Item Deletions — MEDIUM

Alert when many documents, cabinets, etc. are deleted in quick succession

Trigger: Abundant Item Deletions
Target: Any Document
Condition: >100000 occurrences in 1 hour

Use Template

After Hours Access — MEDIUM

Alert when documents are accessed outside business hours

Trigger: File Accesses
Target: Any document
Condition: Outside of 9AM to 6 PM

Use Template

Abundant File Downloads — MEDIUM

Alert when large amounts of data are downloaded by a single user

Trigger: File Downloads
Target: Any user
Condition: >100 MB in 1 hour

Use Template

External Email Sharing — HIGH

Alert when documents are shared via external email

Trigger: Policy Violation
Target: External Email
Condition: Any External Email Sharing

Coming Soon

Admin Privilege Escalation — HIGH

Alert when admin access rights are granted to admin users

Trigger: Privilege Change
Target: Any user
Condition: Elevated to Admin

Coming Soon

Supporting DMS Platforms

Seamless integration with leading document management systems

nd

How Partners Win with Secure Alerts

Transform your business model and unlock new growth opportunities

Strategic Advisory

Expand Service Offerings

Offer premium managed security and compliance monitoring as a value-add.

Revenue Growth

Recurring Revenue

Build alerts and reporting into your monthly or annual contracts.

Retention

Client Stickiness

Clients rely on you for active defense and peace of mind—not just reactive support.

Efficiency

Operational Efficiency

Automate the detection of threats and compliance issues. Free your team from manual reviews.